

FINANCIAL POLICY STATEMENT

In order to reduce confusion, Lawrence Cancer Center has adopted the following financial policy. If you have any questions, please contact the Business Office Manager.

1. You will be required to pay your authorized co-payment, coinsurance, or deductible at the time of service. Lawrence Cancer Center participates with many health insurance plans. If your health insurance plan is not one with which Lawrence Cancer Center participates, you will be expected to have payment in full at the time of service. Prior arrangements for payment in full may be made with the billing department. Prior to the initiation of treatment, you will be provided an estimate of responsibility. **We do ask that your balance due after insurance be paid-in-full based on department policy but not to exceed 2 years.** Separate payment policy will be provided at time of estimate.
2. Any patient that DOES NOT have health insurance will be required to pay a \$50 co-payment at time of consult and a deposit of 60% estimated Medicare allowable charges for a course of treatment before treatment can begin. The remaining balance may be paid in monthly installments based on the payment policy. Installment plans may be developed with the billing department. If you are unable to follow through with the signed installment agreement, contact the billing department immediately in order to avoid outside collections:

**Office Manager
330 Arkansas St, Suite 120
Lawrence, KS 66044
785-749-3600**

3. MINOR PATIENTS: for all services rendered to minor patients, the parent and/or legal guardian who signs authorization for treatment will be responsible for payment.
4. Your "balance due" will not include any cost of service pending insurance action. Lawrence Cancer Center will submit a claim to your health insurance and after your insurance has processed the claim, Lawrence Cancer Center will issue a balance due statement.
5. All health insurance plans are not the same and do not cover the same services. In the event your health insurance plan determines a service to be "not covered" you will be responsible for the complete cost of service.
6. A liability action against another party will not be an acceptable reason to delay payment. Payment is the responsibility of the patient. For this reason, as well as the tendency for lawsuits to go on for a protracted period of time, Lawrence Cancer Center cannot accept payment arrangements that are contingent upon the outcome of any legal action.

BILLING RIGHTS SUMMARY

You are entitled to question any part of your bill that you feel is in error. During the time that a charge is in question, you are not responsible for the payment of the charge in question. You will be responsible for the remaining portion of your bill not in question. Lawrence Cancer Center must receive notice from you no later than 30 days from your first statement in which the error appears. You may call to give

notice for any part of your bill that you feel is in error. The charge in question may still appear on your statement; however, until contacted by Lawrence Cancer Center, you will not be responsible for the payment of the charge in question. If the charge is found to be correct, you will be contacted and a statement of your account balance will be reissued.

Terms may be amended at any time by Lawrence Cancer Center.